

Date: 14th November, 2022

**BSE Limited** 

Phiroze Jeejeebhoy Towers Dalal Street, Mumbai – 400001

**Scrip Code: 517214** 

**National Stock Exchange of India Limited** 

Exchange Plaza, Plot No. C/1, G Block Bandra – Kurla Complex, Bandra (E) Mumbai – 400 051

Scrip Code: DIGISPICE

Sub: Investors presentation on the performance for the quarter and half year ended 30th September, 2022

Dear Sir/Madam,

This is in continuation of the Company's letter dated 12<sup>th</sup> November, 2022, with regard to a conference call for Investors/ Analysts with senior management team, scheduled to be held on Tuesday, 15<sup>th</sup> November, 2022 at 12.00 noon (IST).

We are enclosing the presentation which may be used by the Company for the potential meeting / with Analysts and Investors community and will also be available on the website of the Company, www.digispice.com.

You are requested to kindly take the above on record and oblige.

Thanking you.

Yours faithfully,

for DiGiSPICE Technologies Limited

(Ruchi Mehta)

Company Secretary & Compliance Officer

CIN-L72900DL1986PLC330369

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Corp. Office: Spice Global Knowledge Park, 19A & 19B, Sector-125, Noida- 201301, Uttar Pradesh, India, Tel: +91 120 5029101

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#### DIGISPICE

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# Glossary of Terms



Terms Used	Meaning
AePS	Aadhaar-enabled Payment System
Adhikari	Adhikari is a nomenclature used to address the merchants/entrepreneurs who work on Spice Money platform
BBPS	Bharat Bill Payment System
m-ATM	Refers to mini ATM or Mobile ATM. A service that enables customers to withdraw cash at a nearest Adhikari using a debit card and a mini/portable pin pad device.
CASA	Current Account, Saving Account
CRM	Customer Relationship Management
GTV	Gross Transaction Value is the value of revenue generating transactions processed on our platform
Customer GTV	Gross Transaction Value of transactions done by the Customers
Entrepreneur GTV	The Gross Transaction Value of transactions done by the entrepreneurs/merchants
DTH	Direct-to-Home TV broadcasting service
IRCTC	Indian Railway Catering and Tourism Corporation
G2C Services	Government to Citizen services
NPCI	National Payments Corporation of India
NBFC	Non-Banking Financial Company



## **DIGISPICE**

# DiGiSPICE

Spice money

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>90%

of Revenues

India's leading rural fintech platform

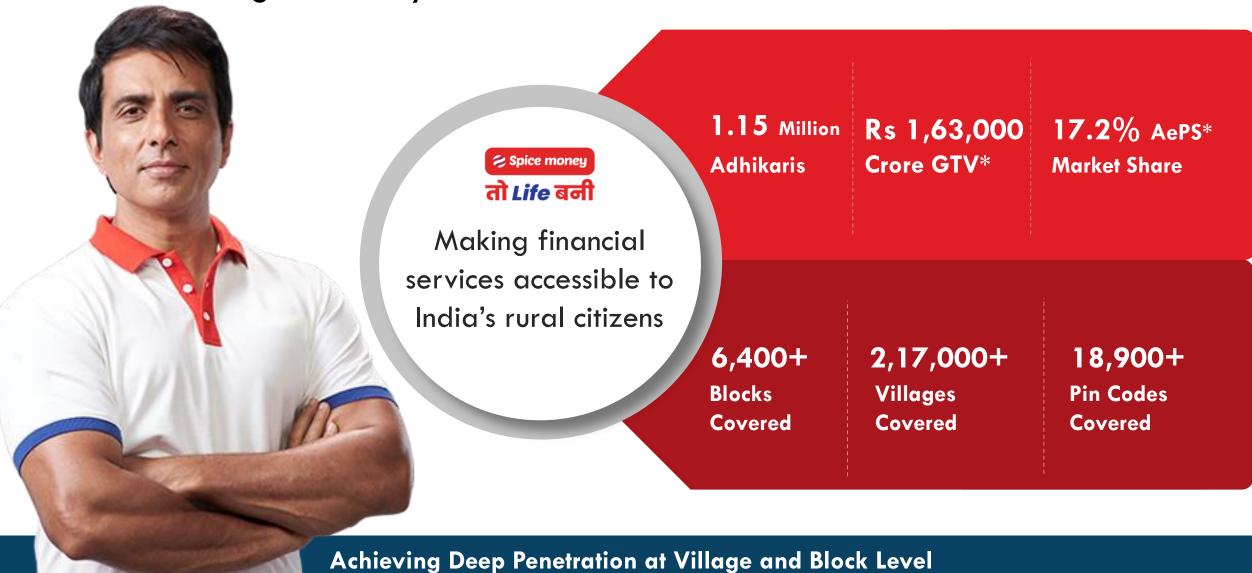
Digital
Technology
Services
<10%
of Revenues

Digital platforms and solutions for telcos, BFSI, other enterprises



### Revolutionizing the Way Bharat Banks







# India's Expanding Digital Payments Ecosystem





**2021** - \$3 trillion market

**2026** - \$10 trillion market digital payments

Digital payments share expected to reach 65%



#### 40% of all payments by value are Digital



**Building customer trust** 



Addressing fraud management



Simplified digital onboarding



Improved economies for payment players



Further improvements in digital infrastructure





Expansion in digital infrastructure



Transition accelerated by the pandemic



Growing merchant acceptance



Disruptive innovations by key participants



Tier 3-6 locations driving growth



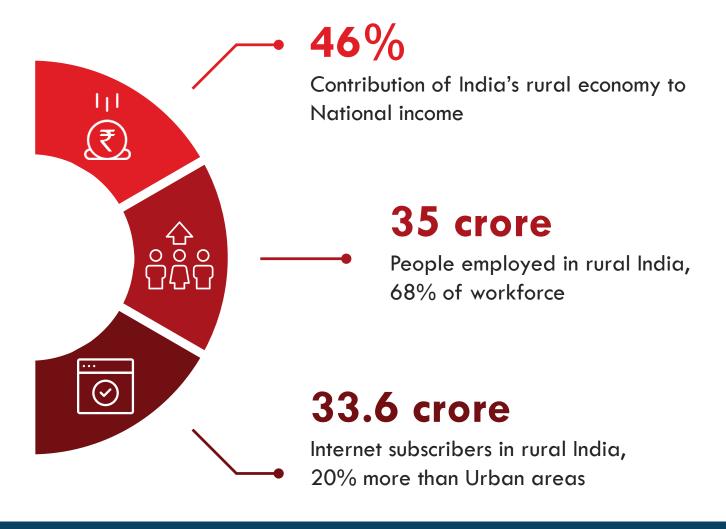
Access to customer data/transaction behaviors





#### Substantial Addressable Rural Market

#### **DIGISPICE**





#### Jandhan

46 crore accounts

31 crore rural/semi-urban

26 crore women holders



#### **Aadhaar**

132 crore residents covered in India



#### Mobile

75 crore smartphone users in India

#### Opportunity Enabled by Tech Inclusive Framework



### Unique Rural market characteristics

### **DIGISPICE**

#### URBAN RURAL

Merchants
Specialized merchants for different lines
of business

One merchant providing multiple services

Relationships

**Transaction led relationships** 

**Community led relationships** 

Trust

Trust driven by Advertising

Trust driven by Word of Mouth

**Ticket Size** 

**Demand for larger ticket size products** 

Demand for sachet/small ticket size products

**Assistance** 

Digital Savvy customers - Do it yourself

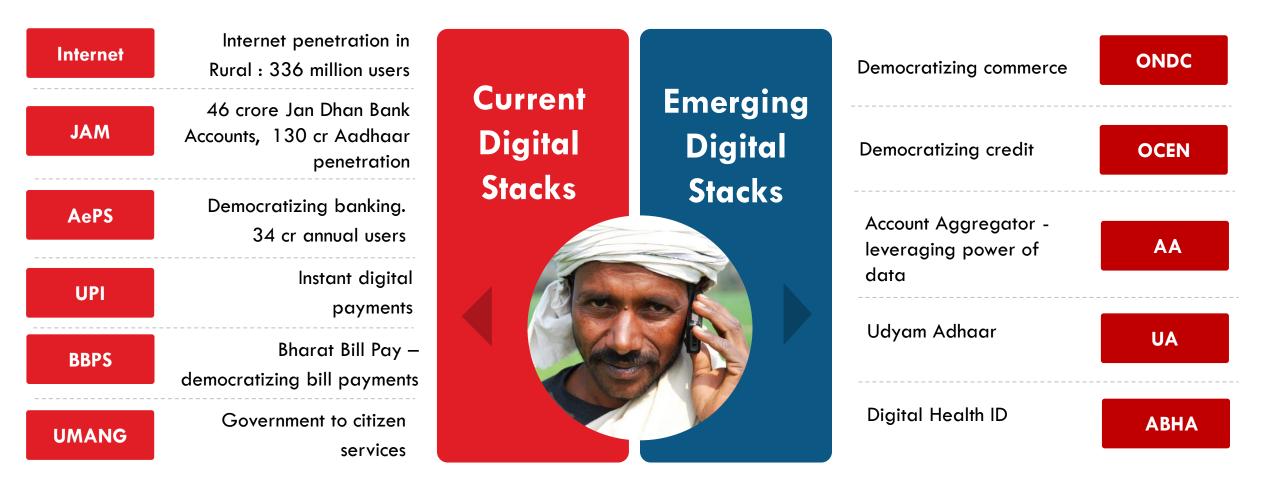
Lack of Financial & Digital Literacy, needs assistance





Rural needs a grounds up approach to product, user experience and a community led business model

### Leveraging digital stacks to solve for lack of access in Rural India DiGiSPICE



Democratizing financial & digital services for the underserved

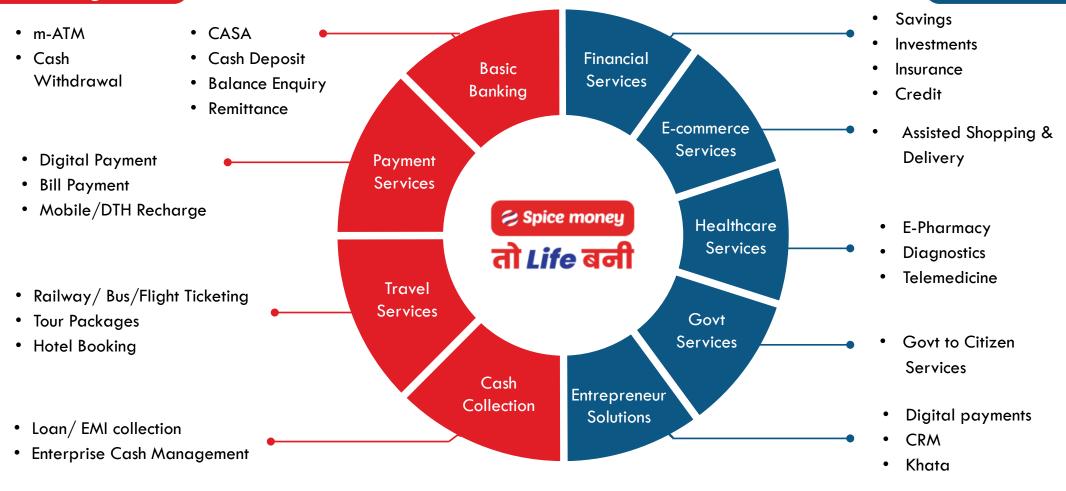


## Building the Super App for Bharat

#### **DIGISPICE**

**Planned Launches** 

#### **Live Offerings**







# Current Business Model: Enabling banking in deep rural

### DIGISPICE

**Service Partners** 

**Entrepreneurs empowered by** Spice Money Adhikari App

**Rural Consumers** 





**Banks** 

**NPCI** 

**NBFCs** 

Insurance Cos

Other Payment Partners

E-Commerce

Travel Partners

Healthcare

Government

Other Product Partners

**Win for Service Partners** 

**Access to Rural Customers** 

**Reduced Cost of Delivery** 









Win for Entrepreneurs

- **Primary Livelihood**
- **Additional Income Source**



Cash Withdrawal (Aadhaar)

Ticket Booking

Money Transfer

Insurance

Bill Payment

Pan Card

Loan

Cash Withdrawal (Card)

Loan EMI

Online Shopping

Cash Transfer

Cash Deposit













Win for Rural Consumers

**Next-door Access to** Financial/Digital Services

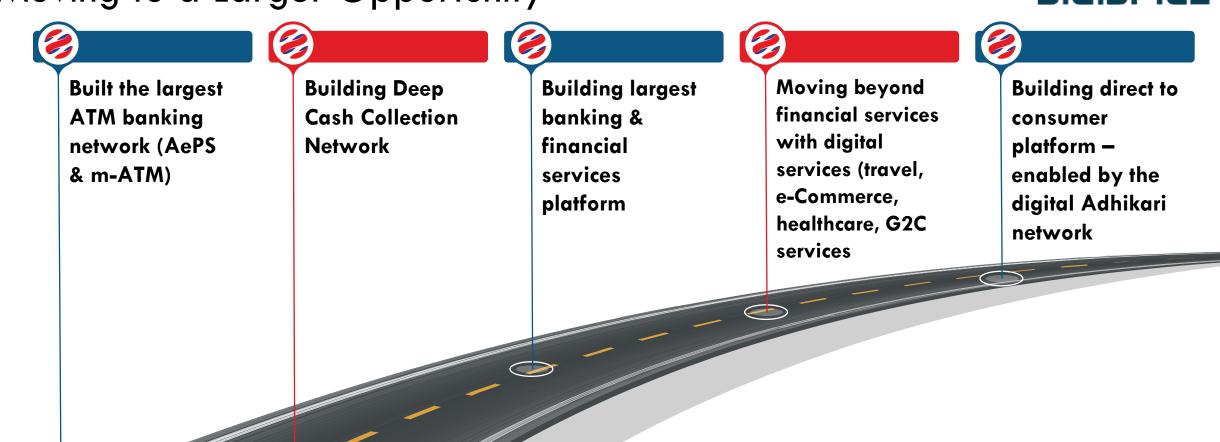


Additional

Services

# Moving to a Larger Opportunity

#### **DIGISPICE**

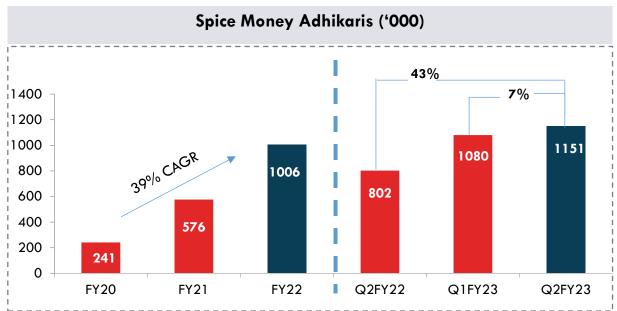


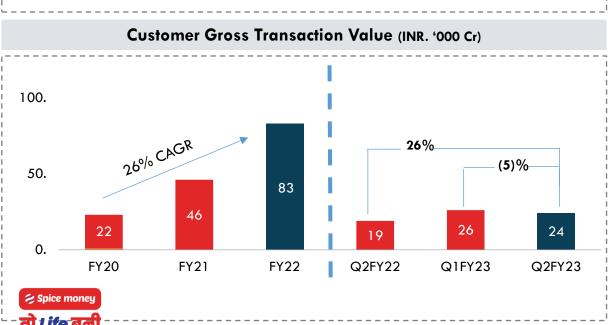


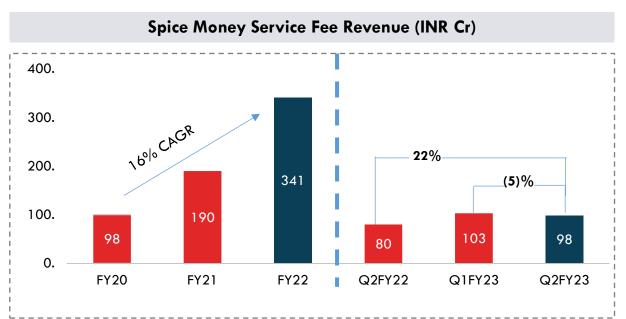


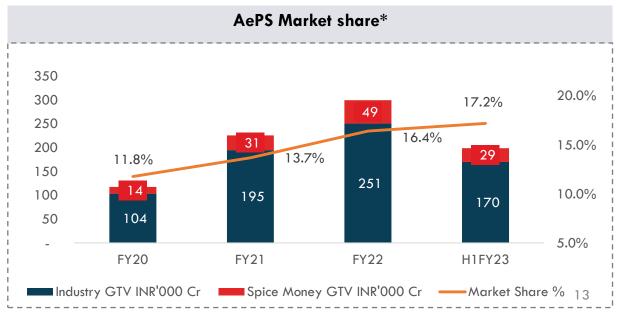
# Spice Money – Key Operating Metrics





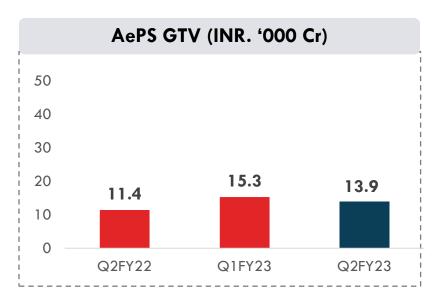


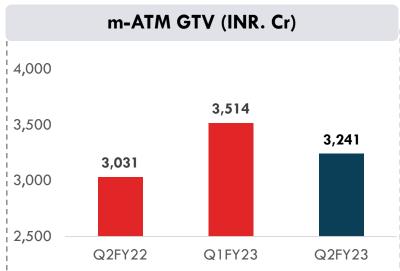


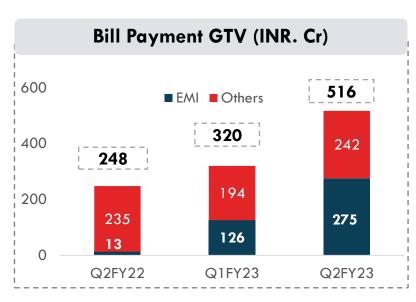


## Spice Money – Key Services Update







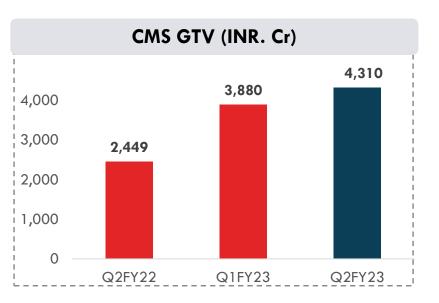


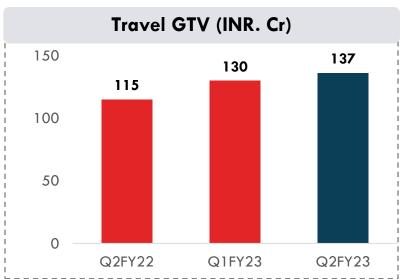
- AePS GTV has declined by ~9% QoQ in line with de-growth in AePS OFF-US industry GTV by ~9%. This is due to drop of 5% in ticket size
  per transaction and drop of 4% in transaction volumes. AePS GTV has grown by 23% YoY driven by growth in industry as well as increase
  in market share
- Drop in m-ATM GTV by 8% QoQ is entirely driven by drop in ticket size per transaction
- Bill Payments GTV witnessed a growth of 60% QoQ and more than 100% YoY driven by growth in EMI collections, a new and high growth potential category

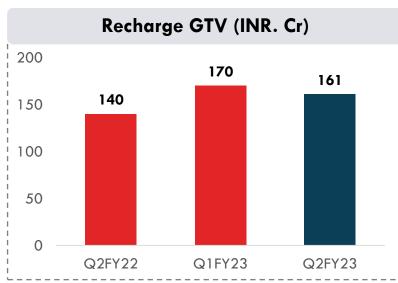


# Spice Money – Key Services Update









- CMS GTV saw a growth of 11% QoQ & 76% YoY driven by onboarding of new enterprises
- Travel GTV has exhibited a growth of 5% QoQ & 19% YoY due to travel returning to normalcy post covid
- Recharge GTV has seen a drop of 5% on a QoQ due to ~5% drop in ticket size per transaction. On a YoY basis there is a growth of 15% driven by growing Adhikari base



### Spice Money – Financial Highlights

#### **DIGISPICE**

	<i>1</i>		<u> </u>									
Particulars (Rs. Crs)	FY20	FY21	FY22	FY20-FY22 CAGR	Q2FY22	Q1FY23	Q2FY23	Growth Q-o-Q	Growth Y-o-Y	   H1FY22 	H1FY23	Growth Y-oY
Customer GTV (A)	22,155	46,178	83,513	94%	19,418	25,764	24,421	(5)%	26%	3 <b>7,</b> 172	50,185	35%
Revenue	250	578	858		203	251	240			405	491	
- Service Fees (B)	98	190	341	86%	80	103	98	(5)%	22%	150	201	35%
- Airtime/ Subscription/Device	152	389	<i>517</i>		123	148	141			256	290	
Gross Margin	44	80	131		30	43	41			54	84	
- Service Fees (C)	28	66	118	107%	28	39	35	(9)%	28%	50	74	50%
- Airtime/ Subscription/Device	16	15	13		2.5	4.6	5.3			4.5	9.9	
Indirect Cost	35	59	109		23	38	41			43	79	
EBITDA	9	21	22	60%	7	5	(0.5)			11	5	
EBIT	2	16	21		8	4	(2)			11	2	
Service Fee Revenue on Customer GTV (B/A)	0.44%	0.41%	0.41%		0.41%	0.40%	0.40%			0.40%	0.40%	
Service Fee GM on Customer GTV (C/A)	0.12%	0.14%	0.14%		0.14%	0.15%	0.14%			0.13%	0.15%	
Service Fee GM on Service Fee Revenue (C/B)	28%	35%	35%		34%	38%	36%			33% *AI	37% I numbers are	rounded off

Customer GTV & Service Fee Revenue — declined 5% QoQ due to de-growth in AePS OFF-US industry by 9%. On a YoY basis (H1FY23 vs H1FY22), there is a growth of 35%

Gross Margin is lower by 9% QoQ as Service Fee Revenue decreased and bank charges were higher. This is also reflected in the drop in Service Fee GM ratio. On a half- yearly basis, there is an increase of 50% YoY in Gross Margin and improvement in GM% from 33% to 37%

Indirect costs have increased due to continuous investments in the organization (both capacity and capability), network reach, technology, brand as well as investments in new products which are in the pipeline and yet to accrue revenues. The business model continues to have high operating leverage

# DiGiSPICE Technologies – Consolidated Financials Summary DiGiSPICE

Particulars (Rs. Crs)	FY20	FY21	FY22	CAGR (FY20-FY22)	Q2FY22	Q1FY23	Q2FY23	Q-o-Q	Y-o-Y	   H1FY22	H1FY23	Y-oY
1. Revenue	407	712	990		237	263	257			465	520	
a.) Fintech Segment*	250	578	858	85%	203	251	240	(5)%	18%	405	491	21%
b.) Other Segments	1 <i>57</i>	134	132		34	12	1 <i>7</i>			60	29	
2. Gross Margin	120	119	168		43	50	46			75	96	
a.) Fintech Segment	44	80	131	73%	30	43	41	(6)%	35%	54	84	55%
b.) Other Segments	76	39	37		13	6	6			21	12	
3. Indirect Costs	113	107	154		36	49	52			67	101	
a.) Fintech Segment	35	59	109	77%	23	38	41	7%	79%	43	79	85%
b.) Other Segments	78	48	45		13	11	11			24	22	
4. EBITDA	7	13	14		8	1	(6)			8	(5)	
a.) Fintech Segment	9	21	22	56%	7	5	(0.5)		i	11	5	(58)%
b.) Other Segments	(2)	(8)	(8)		0.25	(5)	(5)			(3)	(10)	
5. EBIT	(54)	15	15		7	(3)	(8)			(6)	(10)	
a.) Fintech Segment	2	16	21		8	4	(2)			11	2	
b.) Other Segments	(56)	(1)	(5)		(1)	(6)	(6)			(1 <i>7</i> )	(12)	
Spice Money Revenue to Total Revenue	61%	81%	87%		86%	95%	93%			<b>87</b> %	94%	
Spice Money GM to Total GM	<b>37</b> %	<b>67</b> %	<b>78</b> %		<b>70</b> %	<b>87</b> %	88%			<b>72</b> %	88%	

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\*All numbers are rounded off

